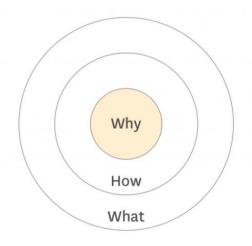
# What is Maximum Feasible Participation?

It's what makes us unique.

- Maximum Feasible Participation (MFP) is the heartbeat of Community Action.
- MFP "demands that those living in poverty should determine the programs that will help them the most."
- MFP is the statistical measure of your agency's mission, vision, values, partnerships, services, and impact.
- o In short, it's how we measure our "why."
- Categories 1-3 are easy to take for granted. Meet the standard by documenting your "why."



Why - Your Purpose
What is your cause? What do you believe?

How - Your Process
Specific actions taken to realise your Why.

What - Your Process
What do you do? The result of Why. Proof.



Simon Sinek (probably loves Community Action)



# **CSBG Organizational Standards**

#### Maximum Feasible Participation

## Category 1: Consumer Input and Involvement

- 1.1 The organization demonstrates low-income individuals participation in its activities.
- 1.2 The organization analyzes information directly from low-income individuals as part of the community assessment.
- 1.3 The organization has a systematic approach for collecting, analyzing, and reporting customer satisfaction data to the governing board.



## **CSBG Organizational Standards**

## Maximum Feasible Participation

### Category 2: Community Engagement

- 2.1 The organization has documented or demonstrated partnerships across the community, for specifically identified purposes; partnerships include other anti-poverty organizations in the area.
- 2.2 The organization utilizes information gathered from key sectors of the community in assessing needs and resources, during the community assessment process or at other times. These sectors would include at minimum: community-based organizations, faith-based organizations, private sector, public sector and educational institutions.
- 2.3 The organization communicates its activities and results to the community.
- 2.4 The organization documents the number of volunteers and hours mobilized in support of its activities.



## **CSBG Organizational Standards**

#### Maximum Feasible Participation

#### Category 3: Community Assessment

- 3.1 The organization conducted a community assessment and issued a report within the past 3 years.
- 3.2 As part of the community assessment, the organization collects and includes current data specific to poverty and its prevalence related to gender, age, and race/ethnicity for their service area(s).
- 3.3 The organization collects and analyzes both qualitative and quantitative data on its geographic service area(s) in the community assessment.
- 3.4 The community assessment includes key findings on the causes and conditions of poverty and the needs of the communities assessed.